

ADOPT-A-FAMILY Frequently Asked Questions

WHAT IS ADOPT-A-FAMILY?

The Adopt-A-Family program pairs community members with homeless and near-homeless families who lack the resources to buy holiday gifts. All participating families are involved in an Our House program. Donors provide gifts from a wish list compiled by their assigned family. For many families, these gifts are the only ones they will receive this holiday season.

HOW MANY FAMILIES GET ADOPTED EACH YEAR?

We anticipate to serve at least 250 families this year!

HOW DO I KNOW WHAT GIFTS TO BUY?

We will begin to send wish lists to donors the first week of November. Wish lists will have gift ideas that each member of the family have expressed. All gifts should be purchased new.

HOW MUCH MONEY SHOULD I SPEND?

We are asking donors to spend \$150 per family member (e.g. \$300 for a family of 2). Donors should spend \$150 per child on gift(s) from their wish list and a \$150 in gift cards for each parent.

WHAT IS THE PURPOSE OF SPENDING \$150 PER INDIVIDUAL?

This budget ensures that families will receive quality gifts and that the value is distributed evenly across families. Adopt-A-Family donors should use their \$150 to focus on the family member's "wants." We will ensure families get other "essential" items through various item drives. If you have typically spent more than \$150 on each family member, we are asking that you stick to \$150 and consider adopting an additional family.

WHAT IS THE FAMILY ID NUMBER?

Each wish list will have a unique number that identifies the family. It is extremely important that every gift is clearly marked with the corresponding family number. It will help ensure that the right gifts get to the right family.





WHY ARE PARENTS RECEIVING GIFT CARDS?

Based on previous years, we have learned that parents benefit more from the flexibility of a gift card. The \$150 limit still pertains to parents but in the form of a gift card. Donors can provide one gift card worth \$150, three gift cards for \$50, etc. Parents' specifications on where they would like a gift card to are provided on the wish list that will be given to donors.

I WAS EXPECTING A FAMILY IN NEED TO ASK FOR NECESSITIES, BUT THE CHILDREN IN THE FAMILY I'M ADOPTING HAVE ASKED FOR ELECTRONIC GAMES AND BRAND-NAME SHOES?

With the request that donors spend about \$150 per individual, we work with families to help create realistic wish lists; please remember that, as a donor, you do not have to fulfill all of a family's wishes. Through our other holiday initiatives, Our House is ensuring that our families will have the necessities they need. We hope that you will use your family's wish list to have fun shopping!

WHAT SHOULD I DO IF I HAVEN'T REACHED THE \$150 LIMIT?

Be creative and reach the limit! You can get something that you think a family member would enjoy based on what is special about them or based on their interests. Gift cards can also be a great option!

SHOULD I WRAP THE GIFTS?

No. Please do not wrap the gifts. We would like to give parents the opportunity to wrap the gifts in order to share in the joy of the holidays with their children. If you are able, please provide a roll or two of wrapping paper with your gifts.

HOW SHOULD I LABEL MY GIFTS?

Each wish list will have a unique number that identifies the family. It is extremely important that EVERY GIFT IS CLEARLY MARKED WITH THIS NUMBER. It will help ensure that the right gifts get to the right family. Gift cards should also be placed in an envelope labeled with the family number.

CAN I ALSO DONATE GENTLY USED ITEMS TO MY ADOPTED FAMILY?

If you feel that the family you adopt could greatly benefit from a gently used item, please contact Clayton at (501) 374-7383 ext. 184. Used items will be considered on a case-by-case basis.





CAN I MAKE A MONETARY DONATION INSTEAD?

Absolutely. Please visit ourhouseshelter.org/donate and designate your donation to Adopt-A-Family. Please send mailed monetary donations to the following address:

Our House Attn: Adopt-A-Family P.O. Box 34155 Little Rock, AR 72203

HOW DOES THE FAMILY RECEIVE GIFTS?

Most families will pick up their gifts at Our House. All gifts will be given to families during the week before Christmas.

HOW DO I DROP OFF MY GIFTS?

You can drop off Adopt-A-Family gifts directly to the Our House campus, which is located at 302 East Roosevelt Road, Little Rock, AR 72206. When you arrive on campus, please let the guard know that you are here to drop of <u>Adopt-A-Family</u> gifts, and they will radio a staff member to assist you. Drop off times are:

Sunday, December 8th • 1 to 5 pm Monday, December 9th • 8am to 5pm Tuesday, December 10th • 8am to 5pm

WHAT IF I CAN'T DROP MY GIFTS OFF DURING THOSE TIMES?

Please make every effort to drop off your gifts during the allotted times. If you cannot make one of the times work, please contact Clayton to schedule a drop-off date and time. Families will start to receive their gifts the following Friday, so it is very important to have gifts dropped off or delivered one time.

Thank you for participating in the 2024 Adopt-A-Family Program and making this holiday season special for our families! For all questions, please contact Clayton at (501) 374-7383 ext. 184 or email clayton.curole@ourhouseshelter.org

