

ANNUAL 2024 REPORT

 (501) 374-7383

 ourhouseshelter.org

   @ourhouseshelter



Our House
HOME TO NEW BEGINNINGS



Our Mission

Our House empowers homeless and near-homeless families and individuals to succeed in the workforce, in school, and in life through hard work, wise decision-making, and active participation in the community.

To Our Community,

At Our House, we consider it our responsibility to do as much as we can to help struggling families in our state transform their lives. We have an approach that works—by forming a partnership with our clients, supporting the whole family, and empowering them to achieve their goals, we are able to offer a real pathway out of homelessness.

In the data, in the stories, and in our daily interactions, we see families achieving incredible things and building a better life for themselves one step at a time. **We also see a huge level of need—more than we are currently able to meet. Every month, nearly 100 families call seeking a bed in our Shelter.** Thus, we are working as hard as we can to make this pathway out of homelessness available to more people. We are halfway through a significant expansion that, over the course of just two years, will fully double our capacity to serve families in need. Our board and our staff are stepping up to take on this challenge, and thankfully, our supporters are stepping up right alongside us. The support we get from thousands of donors, volunteers, partners, and encouragers each year makes our work possible and inspires us to take it to the next level.

Thank you for being a part of this life-changing work. Together, we are creating thousands of new beginnings, one family at a time.

With deepest appreciation,

A handwritten signature in black ink, appearing to read 'Ben Goodwin'.

Ben Goodwin
Executive Director





A Season Of Growth

2024 marked a season of growth for Our House as we proudly opened the doors to our new Family Support Center and Mabee Family House. These spaces have quickly come to life, and being able to put them to good use helping people has been the highlight of our year. Children in Bright Beginnings are thriving in their new gym space, while our Children’s Therapists now have a multitude of options for tailoring their play therapy sessions. Our health clinics saw **350 patients** in the past year, offering them not only more privacy but also improved access to essential healthcare services. The Mabee Family House has already made a profound difference

in the lives of homeless families—housing **94 residents** since opening.

In total, Our House touched the lives of 3,325 individuals last year.

People experiencing homelessness encounter many challenges, large and small. Yet every single day, we see our clients face these challenges with resilience, integrity, and determination to overcome significant barriers to success. Our team are likewise tackling challenges each day to coordinate

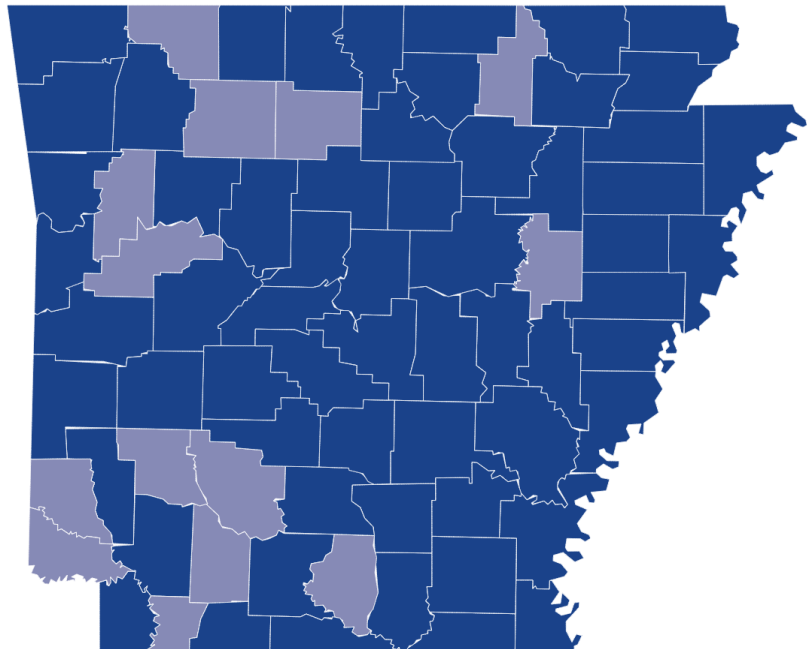
complex and unique care needs for each client across all of our programs and with partner agencies.

It is the stories of perseverance and uplifting successes of our clients that inspire all of us at Our House to continue providing the highest quality resources and support on our campus.

These spaces are not just buildings, they are symbols of opportunity—offering individuals and families the chance to reclaim their futures and find new beginnings.



Making An Impact in Arkansas



For 38 years, Our House has worked to transform our campus into a one-stop shop program that helps stabilize Arkansas families.

Over the past three years, our Shelter residents came to us from 61 of Arkansas' 75 counties.

As the only comprehensive service provider in the state that can accommodate homeless families of any shape and size, we serve as a hub and resource for the entire state of Arkansas.

We see families travel across the state and country—41 different US states—to access our unique services.

149

clients received reentry services

829

clients participated in mental health services

249

families received case management

967

residents lived in our Housing programs

186

children lived in our Housing programs

117

adults participated in our job training program

168

youth participated in Our Club

136

children attended Bright Beginnings

2,289

adults utilized Career Center services

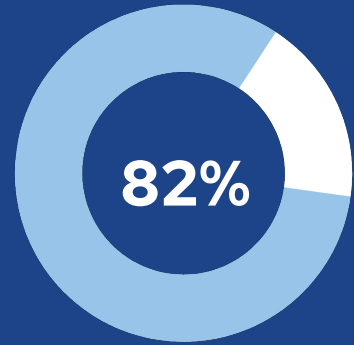


New Beginnings The Dominguez Family

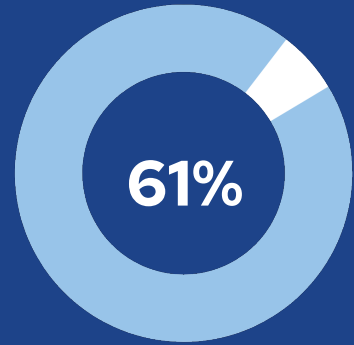
Brenda came to Our House in 2024 fleeing domestic violence, in a bad financial situation, and needing a safe place for herself and her three children. Fortunately, our new Mabee Family House had just opened, and the Dominguez family became one of the first families to move in. Brenda's older children, Rey and Reina, got enrolled in school and were able to attend our expanded Our Club youth program, while her youngest, Riana, who had just turned one, enrolled in our expanded Bright Beginnings program. With housing and quality childcare secured, Brenda got to work building a new life for her family. She worked closely with our Career Center team, who helped her find a job at a phone company and begin saving money. Brenda is a part of our Stability Program, and her case manager, Daniella, helped her find a new apartment for her family in just three months. Since moving out, Brenda has continued working with Daniella to achieve her goals, including finding a childcare for Riana closer to their new home, and finding a better job. Brenda now works at a leasing agency where she earns more money and has a more fulfilling role. Brenda now shares vacancies at her company with Our House, so we can connect other client families with housing opportunities.

"When you first get to Our House, it is a lot—a lot of activities, a lot of programs, a lot going on—but once I embraced it, it helped me change my energy," Brenda says. "We have tried to take that energy and structure into our lives outside of Our House. We have a schedule, we have chores, we have activities as a family." Brenda also has more confidence in the workplace: "Our House helped me reconnect with my professionalism and start building a career." But Brenda says it is the connections with people that has been most important: "The compassion and patience of my case manager helped me turn my life around."

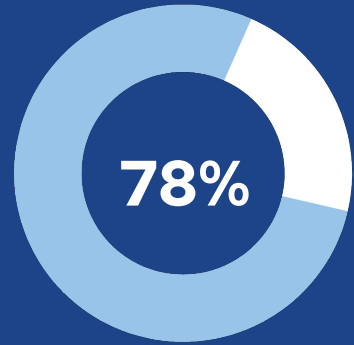
Success in Numbers



of families maintained stable housing

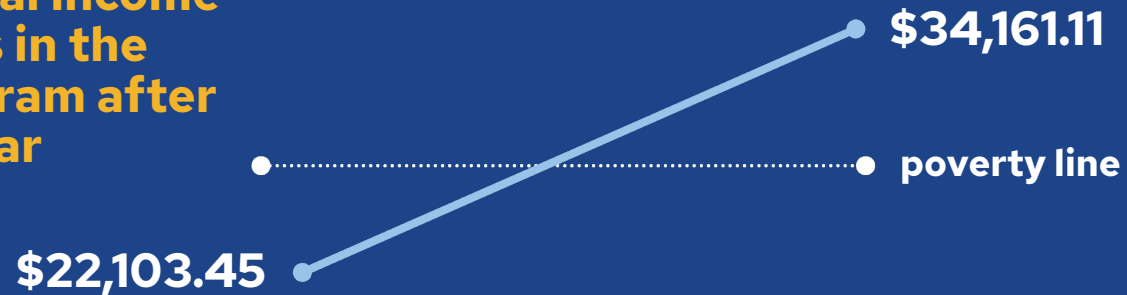


of Shelter residents moved up the housing ladder



of clients earned above minimum wage

Increase in total income for families in the Stability Program after one year



338 ADULTS
FOUND FULL-TIME EMPLOYMENT



AVERAGE WAGE
OF \$14.10/HOUR



\$2,142 SAVED BY
ADULTS EXITING THE SHELTER ON AVERAGE



ON AVERAGE EACH NIGHT
160 PEOPLE
CALL OUR HOUSE HOME



87% OF PRE-K
KIDS ARE KINDERGARTEN READY



Health & Wellness Fair

In 2024, Our House proudly hosted our first combined Summer Kickoff and Health & Wellness Fair, an event that brought together families, youth, and community partners in a celebration of summer and well-being. We welcomed over 150 youth, alongside their parents, to Our Club's exciting summer program, while more than 20 community partners came out to share essential wellness resources with our clients. It was a sun-filled day of fun with free haircuts, bounce houses, face painting, and refreshing summer treats! Fostering these connections between our clients and partners strengthens our community and empowers families to access the resources and support they need to succeed long after they leave Our House.



College Ready

Our Club took five high school students on our second ever overnight field trip for an inspiring college tour at Belhaven University and Jackson State University. The trip provided students with an in-depth look at campus life, the differences between private and state colleges, and insights into potential career paths and scholarship opportunities. One of our students, a Shelter resident at the time, was particularly energized by the trip, realizing how she could turn her interest in photography into a career. Motivated by the experience, she has since decided to take on a photography position for her high school sports team to gain more experience before entering college!

Reentry Program

In partnership with the Little Rock Workforce Development Board, we assisted 149 reentry clients in 2024, with our Reentry Case Manager spending dedicated time visiting jails to connect clients to employment and other resources before their release. **This joint program ranked #1 in the nation for clients placed in unsubsidized jobs!** Our House also supervised 1,005 community service hours in 2024, saving our clients \$11,000 in court fines. Our Reentry Program supported clients like Mr. Gambil, who Our House connected to housing, employment, anger management classes, and recovery support. Mr. Gambil has thrived since his release, and he now manages two Subway locations!



Resale Store

The Our House Resale Store & Donation Centers had an outstanding year, generating over \$390,000 in sales to support Our House's programming and welcoming over 32,000 customers! 33 Our House clients participated in our job training program in the stores, gaining valuable work experience to further their careers while also providing exceptional customer service to our community! Every donation made to our stores has a direct and lasting impact on Our House clients. In 2024, we distributed over \$5,000 worth of clothing from the stores to our clients on campus. Over \$10,000 in furniture and household goods was given to Stability Program families to support their transitions up the housing ladder!

New Beginnings

The Girley Family

Jada is a mother of five whose marriage ended in 2024. For about a month, Jada and her children lived in her car, but at the urging of her mother she came to Our House in April 2024. The Girleys were the second family to live in our new Mabee House!

Jada's young children were able to immediately enroll in our expanded Bright Beginnings Child Development Center, and her older children enrolled in our Our Club after-school program. With care for her children secured, Jada was able to get the support she needed, both from our mental health team and from our Career Center. Jada enrolled in our job-training program, where she was able to get experience working in the Our House Resale Store & Donation Centers, and after which she was able to get a steady job as a bus driver, making good wages. Income from her job allowed Jada to find a great apartment for her family, which they moved into in March 2025, less than a year after coming to Our House. Jada's children continue to attend Bright Beginnings and Our Club, and she stays connected with her case manager. Jada is focused on building a new stable life for her family, while also working towards new goals like completing her education and building a new career in a caring profession.

Jada's success is due to her own hard work, but she also gives credit to the support she received from Our House: "It's a great program. It's a great place to be. It helps people get on their feet."



Looking Ahead Building New Beginnings

Our House is launching the final phase of our campus expansion—*Building New Beginnings*. We are creating 11 additional housing units to meet the ever present need in our community to house homeless families together. We will simultaneously expand the operational capacity of our campus and wrap-around services offered to our families by building dedicated space for operational support, case management, and mental health services.

8,000
sq ft of family
housing units

5,000
sq ft of program
space

44
more residents
housed nightly



patio space



playground



new bus stop



bike racks

Get Involved at Our House

1 Serve a Shelter meal

A healthy meal prepared and served with love lets our residents know their community is behind them → ourhouseshelter.org/meals

2 Shop at the Our House Resale Store

Your dollars directly support Our House programming, and you will meet clients working in our job training program → ourhouseshelter.org/store

3 Volunteer on our campus

Come as a company, family, or individual! We have opportunities in all of our programs to get connected → ourhouseshelter.org/volunteer

4 Invite a friend to Open House

Help us spread the word about Our House by inviting someone out to an Open House—every first Thursday at 10:00am → ourhouseshelter.org/openhouse

5 Donate monthly

Become a monthly donor today! \$35 dollars a month can buy bus passes for a job seeker to attend their interviews. \$50 a month can purchase new bedding for a Shelter resident moving in off the street → ourhouseshelter.org/donate





New Beginnings Andrew

Andrew was released from prison last year and found himself standing on the edge of an uncertain future. Originally from Oklahoma, Andrew had no one to turn to in Arkansas. "I'm going to end up under an overpass," Andrew thought. "My family told me, 'you are 32, you've got to figure it out,' and that is where I saw myself ending up." Andrew used the last money he had to take a Lyft to Our House, and a bed came open at exactly the right time. Andrew went to the Career Center on a daily basis, putting in hundreds of applications in his first weeks at Our House without any success. Never giving up on himself, Andrew took the initiative to connect with our team to get placed in our 9-month job training program at the Our House Resale Store, who are able to make accommodations for Andrew's epilepsy.

Andrew has now been at Our House for 8 months, and he is not letting his past define his future. Andrew attends recovery meetings to keep up two years of sobriety, and he is quickly growing his savings—over \$3,000 in just his first 3 months! The Career Center helped Andrew enroll in health insurance to ensure he receives his epilepsy medication, and his position at the store pushed Andrew to learn new skills. "I've gained so much wisdom and knowledge from the rest of the team. Every person there has a unique flavor they bring to the table, and we all learn from each other," Andrew says. With this position now added to his resume, Andrew secured a full-time job within days of exiting the job training program!

"Sometimes you have to go through something so negative to make your life so positive," Andrew says. "This program has allowed me to stand on my own two legs and continue to go forward." Andrew is now reconnecting with his friends and family in Oklahoma, and he is full of appreciation for the patience, wisdom, and stability he has gained at Our House.

Thank You to our supporters

We are deeply grateful to our generous community, whose dedication plays a key role in helping families and individuals transition from homelessness to stability.

Top Donors

Congregations

Cathedral of St. Andrew
Christ the King Catholic Church
Congregation B’Nai Israel
Cornerstone Bible Fellowship
Faith Lutheran Church
Highland Valley United Methodist Church
Immaculate Conception Church
Methodist Foundation for Arkansas
Second Presbyterian Church
St. James United Methodist Church
St. Mark’s Episcopal Church
Trinity United Methodist Church

Public Agencies

AmeriCorps
Arkansas Department of Education
Arkansas Department of Higher Education
Arkansas Department of Human Services
Arkansas Division of Workforce Services

Arkansas Children’s Hospital
City of Little Rock
FEMA
Little Rock Workforce Development Board
Office of the Attorney General
SAMSHA
U.S. Department of Housing & Urban Development
UAMS

Foundations

Anonymous
Arkansas Community Foundation
Arkansas Hunger Relief Alliance
Charles A. Frueauff Foundation
Heart of Arkansas United Way
Marion & Miriam Rose Fund
Roy & Christine Sturgis Charitable and Educational Trust
Schueck Family Foundation
Stand Together Foundation
Trinity Foundation

Windgate Foundation

Corporations

Arkansas Health & Wellness
Bank of America Foundation
Bank OZK
Common Spirit
Enterprise Holdings Foundation
Evo Business Environments
Journey For Good by Avolta
Lexicon
Nabholz
Tempus Realty Partners
Tito’s
US Bank Foundation
Welsco

Individuals

Anonymous
Patricia Bailey
Cindy & T.J. Boyle
Anne & Merritt Dyke

Ken Hamilton
LouAnn Jones
Mary Polasky
Felton Rhodes
Jessica & Patrick Schueck
Katie & Miles Stephens
Gus B. Walton Family
Karen & Scott Young

In Kind

Toni & Freddie Agnew
Amazon
Article.
ATA Martial Arts
Beverly Barnes
Ben E. Keith
Carter’s
Children’s Orchard
The Children’s Place
Clothes Mentor
Mercedes & Virgil Coleman
Daniel Durbin
Dillard’s
Fashion Exchange
Golden Eagle of Arkansas
The Good Earth Garden Center
Graham Temple COGIC
Hugg & Hall Equipment Co.
Hurts Donuts

J. Jill
Elton Joe
KATV
Live Thankfully Upscale Resale
Lost 40 Brewing
Lucky Brand
Martinous Oriental Rug Company
Onyx Brands
Our Lady of the Holy Souls Catholic School
Laverna Patton
Pulaski Heights UMC Diaper Bank
Plato’s Closet
William Rogers
Sally Beauty Supply
Pam Simpson
Southern Glazer’s
Southwest Power Pool
Trinity Episcopal Cathedral
Versona

Top Volunteers

Groups

The Anthony School
AR Kids Read
Arkansas College of Barbering & Hair Design
Bank of America
Bank OZK

Cadence Bank
Evo Business Environments
First Convenience Bank
First Horizon Bank
First Security Bank
Gay for Good
Grand Valley State University
Little Rock Christian Academy
Monarch Investment & Management Group
National Charity League
Regions Bank
Trio Educational Opportunity Center
UA Little Rock Donaghey Scholars
US Bank
Young Men’s Service League

Individuals

Chloe Cunningham
Millie Sharp Duke
Colleen Gilliland
Kennedy Green
James Hayes
Lindsey Koch
Mary LeBeaux
Neil LeBeaux
Lynda Lehing
Eveonne Lindsey
Julie Miliefsky
Richard Wilson





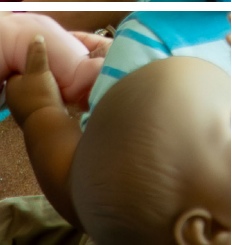
Top Partners

100 Families Pulaski County Alliance
A Different Stroke of Art
AARP
ABBA House
Amazon
Ambetter Health
ARcare
Arkansas Capital Corporation
Arkansas Children's Hospital
Arkansas Complete Technology & Security, Inc.
Arkansas Foodbank
Arkansas Holistic Therapy
Arkansas Home Visiting Network
Arkansas Hunger Relief Alliance
Arkansas State University Childhood Services
Arkansas Symphony Orchestra
Bank of America
Ben E Keith
Better Community Development, Inc.
Blue & You Foundation
Bradford Painting
Business World
C&F Flooring and Rug Gallery
Center for Arkansas Legal Services
The Centers
Central Arkansas Library System
Central Arkansas Team Care for the Homeless

Children's Advocacy Alliance
Children's Protection Center
City of Little Rock
City Serve
CLI Enterprises
Comfort Systems
Cooper-Anthony Mercy Child Advocacy Center
Create Healing Counseling Services
District 9 AA Accessibilities Committee
EngageAR
First Horizon Bank
First Security Bank
Friday, Eldredge & Clark, LLP
Goodwill Industries of Arkansas
Harmony Health Clinic
HCJ CPAs & Advisors
Healing Waters Outreach Center
Heartland Play Therapy Institute
Herron Horton Architects
Highland Valley United Methodist Church
IK Electric
Immerse Arkansas
Innovation Hub
Jon Yoder Photographer
Krebs Brothers Restaurant Supply Co.
Kroger
Little Rock School District
Loblolly Creamery

Magic Springs
McClelland Consulting Engineers, Inc.
Cliff McKinney
Metropolitan Housing Alliance
Dr. Julien Mirivel
Nabholz
North Little Rock Housing Authority
Nu Leif Logistics
Our Little Feats Therapy
Pathway to Freedom, Inc.
People Trust
Pettus Workplace Solutions
Potluck Food Rescue
Pro-Kids Therapy
Pulaski County Regional Detention Center
Pulaski County Safe Babies Court Team
Pulaski Technical College
Recycle Bikes for Kids
Rock City Reentry
Rock City Roofing
Rock Region Metro
RX Catering
The Salvation Army
Settled Souls
Siemer Institute
SNAP Employment & Training
Dr. Rick Smith
Stand Together Foundation
Standard Computer

Stone Ward
Stretch Like Yoga
Sweet Lavender Bakeshop
Thompson Vending
Transportation Alliance Project (TAP)
Triple P Positively Parenting Program
UA Little Rock
UAMS
Urban League of Arkansas
US Bank
Welspun Tubular
Wolfe Street Foundation
Women and Children First
Working Advantage
El Zócalo Immigrant Resource Center



Top Meal Providers

Agnew & Adams Family
 ATA Martial Arts
 Calvary Baptist Church
 Cathedral of St. Andrew
 Christ Little Rock Men's Group
 Christ the King Catholic Church
 Christian Pharmacist Fellowship International
 Congregation B'Nai Israel
 Epoch Church
 Faith Lutheran Church
 FedEx
 First Baptist Church of Highland Park
 Friends for a Meal
 FUMC Bryant
 FUMC Little Rock
 Greater Archview Baptist Church
 Greater Second Baptist Church
 Gunther Family
 LaFrance Family
 Lonoke Mount Zion Baptist Church
 Mt. Calvary Baptist Church
 Our Lady of Good Counsel
 Our Lady of the Holy Souls
 Pulaski Academy Cooks
 Pure Cleaning Services
 Second Presbyterian Church

St. James United Methodist Church
 St. John Baptist Church
 St. Mark Baptist Church
 St. Mark's Episcopal Church
 St. Michael's Episcopal Church
 St. Paul Baptist Church
 The Cruisers
 Trinity United Methodist Church
 UAMS
 Unitarian Universalist Church
 Upper Room Apostolic Church
 UPS
 Villemex Family
 Young Men's Service League

Board of Directors

Cynthia Walton Frazier, Chair
 T.J. Boyle, Vice Chair
 Bryce Good, Treasurer
 Chris Cerrato, Secretary
 Dr. Rick Smith, Executive Member
 Jamie Barker
 Rabbi Barry Block
 Judge Cara Connors
 Marcy Doderer
 Rep. Denise Ennett
 John Mark Goings

David Gutierrez
 Shannon Heard
 Janna Knight
 Mason Miller
 David Mitchell
 Carla Morris
 Jessica Schueck
 Stephanie Stewart
 Magen Tune
 Millie Ward

Our Strategic Goals 2024 - 2027

1 Clarify Our Vision

Our North Star—we partner with people to help them overcome homelessness—will serve as a guidepost for every key decision we make as an organization.

2 Sustainably Grow Our Services & Capacity

The next three years will be focused on continued campus build-out and heavy programmatic growth, seeing the completion of two capital projects through.

3 Optimize Programs for Growth & Impact

We will become a more measurement- and outcomes-oriented nonprofit, with specific performance goals and tracking for each of our programs.

4 Grow Our Fundraising Capability

We will increase our focus on individual and private donor giving to fill the known gaps required for our planned programmatic growth.

5 Strengthen Our Governance

Our board will increasingly demonstrate self-governance and leadership, and more active board committees will engage with our staff on a regular basis.

6 Mature Our Finance & Operations

Our financial and operational management practices will become more sophisticated to support our larger physical plant and larger budget.

