Store Volunteer
From Our House to Yours Resale Store

From Our House to Yours Resale Store was established by Our House in July 2016 as a new way to help our clients. At the stores, donations are received and sold, raising needed funds for our mission of empowering working homeless and near-homeless families and individuals. The stores provide paid job-training opportunities for clients of Our House. In addition, donation centers located at the stores provide an easy-access drop-off point for donations that can either be sold or be distributed to the clients of Our House. For Our House to Yours is wholly-owned by Our House, a 501©3 non-profit. All donations brought to the store are tax-deductible, and donors will receive a tax receipt. All store purchases are tax free.
The Role of a Resale Store Volunteer

Resale Store Volunteers play a critical role in the operation of our two stores and donation centers. New volunteers have the opportunity to try their hand at all of the different roles in order to “find their fit.” Some volunteers come multiple times per week, while others start out with a short-term commitment. No matter how you want to help, your service is appreciated.

Store & Donation Center Tasks

- Sort, fold, and organize donated clothing and other items
- Tag, hang up, and put out clothing
- Set up displays and assist with merchandizing
- Receive donations and provide donors with tax receipts
- Assist customers

In addition to helping in the stores and donation centers, we are always grateful for assistance with furniture picks-ups and other large donations. If you’d like to serve in this way, please make a note of this when you inquire about volunteering.

Preferred Skills and Qualifications

- Regularly required to stand, reach with hands and arms, stoop, kneel, or crouch
- Frequently lift and/or move up to 20 pounds
- Work indoors, outdoors, in the sun, heat, or cold
- Be comfortable volunteering within a group or individually
- Good verbal and communication skills
- Comfortable working with different temperaments and personalities
- Comfortable working with different religious affiliations, ethnicities, and orientations
- Attention to detail and ability to work unsupervised

Training and Support

All From Our House to Yours volunteers receive a tour of the store and donation center, and they get training on the aspects of their volunteer role. Volunteers also receive support, advice, and guidance from the Resale Store Manager and other team members.
Benefits to Volunteering

All Our House volunteers have the opportunity to make a difference in somebody’s life. Resale Store Volunteers will develop their team-working skills and learn about how Our House receives and handles in-kind donations. Volunteers have the opportunity to gain valuable retail and customer service experience.

Application Procedure

1. Submit an Online Volunteer Application form found on our website.
   a. This includes a check with NSOPW (registered sex offender list).
2. Attend a Volunteer Orientation with the Volunteer Relations VISTA held the second and fourth Thursdays of the month. RSVP for an orientation at ourhouseshelter.org/orientation.
3. Choose which of our two stores you’d like to serve at!

Contact Information

Contact: Jeanette Reynolds, Administrative Assistant

Telephone: 501-374-7383 ext. 401

Email: jeanette@ourhouseshelter.org

Store Locations

8609 West Markham Street, Suite I,
Little Rock, AR 72205

4653 JFK Blvd
North Little Rock, AR 72116

Store Hours

Tuesday – Saturday
10 am – 6 pm